



Housekeeper Pain at the Cambria Chicago Magnificent Mile

Hotel workers at the Cambria Chicago Magnificent Mile have been on strike since September 10, 2018. UNITE HERE Local 1 surveyed striking hotel housekeepers at the hotel about pain and injury at work.¹ Cambria housekeepers clean 13 guest rooms in a regular shift. The hotel's operator, Fillmore Hospitality, wants these women to clean more rooms each shift.

100% of the women surveyed report experiencing pain from lifting mattresses, pushing supply carts or from the repetitive motions associated with cleaning hotel rooms.

68.75% of women surveyed said that the pain affects their daily life, or that there are things that they would like to do that they cannot do because of this pain.



- Five mothers reported that the pain negatively impacts the time they spend with their families.
- Two mothers said they can't play with their children because of the pain.
- Another woman said, "I can't lift bags, I can't go to the grocery store... cannot take care of my kids. I can't carry my 4 year old."
- One woman simply stated: "I'd like to rest without pain."

75% of housekeepers surveyed said there has been a time when they could not complete 13 rooms during their regular shift. Over half (56%) of the women surveyed have had an accident, injury or illness while working at the hotel.

- Three women said they had **injured tendons** in their hands.
- One woman reported that she was **injured by a syringe** left in a bathroom.

Every Cambria housekeeper surveyed said they would not be able to finish more than 13 rooms in a normal work shift.

¹ UNITE HERE Local 1 surveyed 16 hotel housekeepers at the Cambria Chicago Mag Mile between October 20, 2018 and October 23, 2018.